

Meeting: Joint Commissioning Team Policy and Development Group

Date: 18 October 2016

Wards Affected: Torbay Local Authority Area

Report Title: Transforming Care Partnership and Integrated Personal Commissioning - UPDATE

Is the decision a key decision? No (delete as appropriate)

When does the decision need to be implemented? N/A

Executive Lead Contact Details: Cllr Julien Parrott, Executive Lead for Adults and Children, tel: ext 7113, julien.parrot@torbay.gov.uk

Supporting Officer Contact Details: Frances Mason, Head of Partnerships, People and Housing, 01803 208792, frances.mason@torbay.gov.uk



1. Proposal and Introduction

1. Torbay is part of the South West Demonstrator site for Integrated Personal Commissioning and the Devon Transforming Care Partnership (TCP) and. Both of these two initiatives support delivery of the new model of care in the ICO. They form part of a range of new approaches encouraging a “Strength Based Approach” to support service users and patients with self-help and resilience including, supporting people with a single point of local access to advice and information to self-manage conditions; appointment of Well Being Co-ordinators; the development of Intermediate Care in the community and; providing local care and support services and accommodation for people with more complex needs closer to home in community settings.

2. Reason for Proposal

2.1 Integrated Personal Commissioning: Announced in the Summer of 2014 by NHS England the Integrated Personal Commissioning (IPC) Programme joins up health and social care funding for individuals with complex needs and gives them greater control over how their combined health and social care budget is used. The goals of the IPC programme are:

- To improve the quality of life of people with complex needs and their carers and enable them and their families to achieve important goals through greater involvement in their care.
- People and their carers are able to design support around their needs and circumstances.
- Prevent crises in people’s lives that lead to unplanned hospital and institutional care by keeping them well and supporting self-management.
- Improve integration and quality of care, including better user and family experience of care.

2.2 Progress in Torbay

- A one year pilot will start in Paignton and Brixham in October. A small team of support planners (brokers) have been trained in the person centred tools and techniques developed by ‘My Support Broker’ MSB to help people with long term health conditions produce support plans that make it possible for them to live their best life (see Appendix 1) . The ethos of MSB is to produce quality and innovative outcomes for clients that produce sustainable savings and enhance the focus on prevention. The Support Planning approach has been successfully tested in Torbay previously via the contract for SPACE for the Learning Disability client group. The pilot will monitor the quality of outcomes for clients from this process and to test if potential savings can be delivered in the long term.
- Torbay Council and South Devon and Torbay CCG have signed a MOU with NHS England to develop the next phase of the programme. This will provide further money for 2016/2017 (£125,000) and 2017/2018 (estimate £250,000) to go ‘further, faster’ in rolling out IPC.
- Caroline Taylor (Director of Adult Social Care) is the local areas representative on the Regional IPC Governing Board.

3. Transforming Care Partnership: Following the Winterbourne view scandal NHS England, LGA and ADASS supported creation of TCPs to improve the lives of children, young people and adults with a learning disability and/or autism who display behaviours that challenge, including people who have mental health conditions to improve community services so people can live near family and friends, making sure the right staff with the right skills are in place. Programme aims include:

- A better community infrastructure resulting in a substantial reduction in the number of people placed in inpatient settings.
- Prevention of people living in inpatient settings.
- Better quality of care and support for children, young people and adults with a learning disability and/or autism who display behaviours that challenge.
- Better quality of life for children, young people and adults with a learning disability and/or autism who display behaviours that challenge.

3.1 Progress in Torbay

- Devon TCP co-produced its vision for the Transforming Care Plan (see attached background document) with people with lived experience, families, carers, professionals and stakeholders across the Transforming Care partnership. The vision is; *“To create a place where children, young people and adults live in the community of their choice, with the people they want, and with the right support, where they are happy, healthy and safe.”*
- Five work streams reporting to the Programme Delivery group which is accountable to Devon TCP Steering Group are operational. Torbay leads on the Quality and Evaluation work stream. The other four work streams are: Data Analysis, Finance and Information; Communication and Engagement; Workforce Development and Contracting, Procurement and Market Management.
- Action plans for each workstream are in development.
- Autism Summit planned for 14 October 2016, to listen to experiences of people who use services, their carers, clinicians, and staff in understanding what the gaps are within our current system for people with autism who also have behaviours described as challenging.
- Communications plan developed
- Two capital bids developed to secure properties which will support people to move from out of area inpatient settings back in to the community within Devon area. In October 2016 there were 7 adults in hospital placements outside the South Devon and Torbay CCG area and 1 patient in South Devon. There are 8 children in transition from special schools or residential accommodation outside Torbay

Appendices

Appendix 1:

My Support Broker (MSB) Briefing

Background

As part of the New Model of Care the Trust are supporting a number of initiatives to provide services differently as we move away from bed based care into a further community focus, including working with the voluntary sector. The MSB project is part of a range of new approaches including the appointment of Well Being Co-Ordinators, the development of Intermediate Care in the community and the encouragement of a “Strength Based Approach” being used by our staff to support service users and patients with self-help and resilience.

The Trust have committed to testing the impact that person centred support planning could have within Torbay working in partnership with the Community Development Trust (CDT) and MSB. The Support Planning approach has been successfully tested in Torbay previously via the contract for SPACE for the Learning Disability client group. This work and the ethos of MSB is to produce quality and innovative outcomes for clients that produce sustainable savings and enhance our focus on prevention as per the care model. Person centred support planning is used to describe an approach to support planning which really focuses on what matters to an individual rather than what is the matter with them. There is a national evidence base building to indicate that this approach empowers and engages individuals in their care, delivers higher quality and more effective support plans at lower cost.

The MSB Pilot

- * A small team of support planners (brokers) in the person centred tools and techniques developed by MSB have been trained and will be operational from October.
- * The service is hosted by CDT to undertake the support planning element of case management processes for agreed cohorts of people. Quality Assurance of the plans will be provided by the Trust.
- * The service would be set up for a 12 month period to give time to trial the service and evaluate the impact before making decisions about the long term need and appropriateness of a service of this type.
- * The pilot will monitor the quality of outcomes for clients from this process and to test if potential savings can be delivered in the long term.

MSB Support Planning staff role

- * The client plans will provide tailored support and services. The Support Brokers understand that arranging high quality, good value for money care and support is critical. The aim to balance “an entrepreneurial approach with a social mission”

* Help people with long term health conditions produce support plans that make it possible for them to live their best life.

* To help those people allocate and manage their individual budget.

* To research and provide information about local services and opportunities, and negotiate with service providers on behalf of consumers to get the best deal and quality.

* To communicate effectively with people, including those with different needs (e.g. people who do not use words to communicate, or people with dementia).

The pilot is live from October and will be evaluated next year.

Steve Honeywill,
Assistant Director Operational Change,
Community Services,
October 2016

Background Documents



Devon TCP 21-6-16
final (1).pdf

Devon Transforming Care Plan